



# ANDREA BOCELLI

AUGUST 24, 2008

## CORPORATE SUITE PACKAGE

THE ULTIMATE ENTERTAINMENT EXPERIENCE



**acer arena**   
Powered by 

For more details please contact Acer Arena on **02 8765 4321** or visit [www.acerarena.com.au](http://www.acerarena.com.au)



# PACKAGE DETAILS

## COST

\$12,600.00 PER SUITE OF 18 GUESTS

## INCLUSIONS

- EXCLUSIVE USE OF A FULLY AIR-CONDITIONED PRIVATE SUITE 1 HOUR PRIOR TO THE EVENT
- 1 X EVENT TICKET PER PERSON
- 1 X PARKING TICKET PER COUPLE
- COMPLIMENTARY PROGRAMME 1 PER COUPLE (IF AVAILABLE)
- PREMIUM SEATING
- PERSONAL STEWARD
- BUFFET MENU SERVED IN YOUR SUITE

## ADDITIONAL INFORMATION

- HOSPITALITY SUITES ACCOMMODATE UP TO 18 GUESTS
- BEVERAGES ARE CHARGED ON CONSUMPTION (EXCEPT FOR BOTTLED SPIRITS)
- TICKETS WILL BE POSTED SHORTLY AFTER FULL PAYMENT OF SUITE HAS BEEN RECEIVED



THE ULTIMATE ENTERTAINMENT EXPERIENCE

**acer arena**   
Powered by 



# HOSPITALITY SUITE MENU

## ON ARRIVAL

### RICE PAPER ROLLS

VEGETABLE FILLED CHINESE STYLE RICE PAPER ROLLS SERVED WITH SATAY SAUCE & A SWEET CHILLI SOY SAUCE

## ENTRÉE

### KING PRAWNS & SMOKED SALMON PLATE

FRESH KING PRAWNS AND GRAVALAX STYLE SALMON SERVED WITH LEMON

## MAIN

### QUAIL BREASTS

PAN SEARED QUAIL BREASTS IN A RICH WINE SAUCE WITH SHITAKE MUSHROOMS AND PINE NUTS

### BEEF TENDERLOIN

PAN FRIED BEEF TENDERLOINS WITH A MILD MIXED PEPPERCORN SAUCE

### VEGETABLES OF THE DAY

MEDITERRANEAN DICED PONTIAC POTATOES WITH ONIONS, CELERY, RED CAPSICUM & KALAMATA OLIVES COOKED IN VIRGIN OLIVE OIL, GREEN BEANS AND BACON

### SALAD SELECTION

BROCCOLI & CORN SALAD WITH RED CAPSICUM

### TRADITIONAL CAESAR WITH GARLIC CROUTONS AND SHAVED PARMESAN CHEESE

CHICKPEA & PUMPKIN SALAD

### ASSORTED BREAD ROLLS

## DESSERT

### DESSERT PLATE

AN ASSORTMENT OF MINIATURE DESSERTS SERVED WITH MIXED BERRIES, COULIS & THICK CREAM

### FRESHLY BREWED COFFEE AND TEA: AN ASSORTMENT OF QUALITY CHOCOLATES



THE ULTIMATE ENTERTAINMENT EXPERIENCE

**acer arena**   
Powered by 

# CONDITIONS OF HIRE/USAGE

## **SERVICE INFORMATION**

ACER ARENA PRIDES ITSELF ON EXCEPTIONAL CUSTOMER SERVICE ENSURING ALL STAFF ASSIST GUESTS AT ALL TIMES IN A PROFESSIONAL, FRIENDLY AND ENTHUSIASTIC MANNER. CORPORATE SUITE STAFF RECEIVE TRAINING IN QUALITY SERVICE TECHNIQUES, CUSTOMER FOCUS AND PROBLEM RESOLUTION. ACER ARENA TAKES EVERY MEASURE TO ENSURE YOUR EVERY NEED IS CATERED TO AND THAT ANY ISSUES ARE DEALT WITH SWIFTLY AND EFFECTIVELY.

## **GLASS POLICY**

TO COMPLY WITH THE TERMS OF OUR LIQUOR LICENCE, GLASSWARE IS NOT PERMITTED IN THE MAIN ARENA. GUESTS ARE WELCOME TO USE GLASSWARE WITHIN THE SUITE BUT WILL BE PROVIDED WITH PET CONTAINERS WHEN MOVING TO THE OUTSIDE SEATING AREA. PATRONS ARE ALSO NOT PERMITTED TO EXIT THE SUITE ONTO THE CONCOURSE AREAS WITH GLASSWARE.

## **RESPONSIBLE SERVICE OF ALCOHOL**

ACER ARENA PRACTICES THE RESPONSIBLE SERVICE OF ALCOHOL (RSA). ALL STAFF MEMBERS ARE TRAINED IN RSA AND ARE KEENLY AWARE OF THE PROCEDURES TO FOLLOW TO ENSURE THIS POLICY IS ADHERED TO. ENTRY WILL BE REFUSED TO INTOXICATED OR DRUG AFFECTED PERSONS. PERSONS WHO ARE DRUG AFFECTED, INTOXICATED, VIOLENT, QUARRELSOME OR DISORDERLY WILL BE TURNED OUT OF THE VENUE.

IT IS AN EXPECTATION THAT THE SUITE HIRER WILL ENSURE THAT NO MINORS OR INTOXICATED PERSONS CONSUME ALCOHOLIC BEVERAGES IN THEIR SUITE. ACER ARENA STAFF MAY REQUEST PROOF OF AGE IDENTIFICATION TO PATRONS WHO APPEAR TO BE UNDER THE AGE OF 18YRS. PERSONS WHO FAIL TO PROVIDE, OR REFUSE TO PROVIDE, THE REQUIRED PROOF OF AGE, WILL BE REFUSED FURTHER SERVICE & WILL BE TURNED OUT OF THE VENUE. IN THE CASE OF SUSPECTED MINORS CONSUMING ALCOHOL, OR THE SECONDARY SUPPLY OF ALCOHOL TO A MINOR BY AN ADULT, THE POLICE WILL BE CALLED, AS REQUIRED BY THE LIQUOR ACT.

PATRONS, WHO ARE LAWFULLY ENTITLED TO BE IN A SUITE ON SUITE LEVEL, MUST CARRY AND PRESENT THEIR HOSPITALITY SUITE TICKET OR OTHER APPROVED ACCREDITATION TO ACER ARENA STAFF AND/OR SECURITY STAFF WHEN REQUESTED. WHEN MOVING BETWEEN LEVELS, PATRONS WILL BE REQUESTED TO SHOW THEIR TICKET TO THE STAFF MEMBER OPERATING THE LIFTS, PRIOR TO EXITING ONTO SUITE LEVEL.

THE STAFF AND MANAGEMENT OF ACER ARENA ENCOURAGE YOU AND YOUR GUESTS TO CONSUME ALCOHOL RESPONSIBLY & RESPECT THE PRIVACY & COMFORT OF GUESTS IN OUR OTHER SUITES.

THE SUITE HIRER IS TO CLEARLY UNDERSTAND THAT ANY DAMAGE CAUSED TO THAT SUITE WILL BE INVOICED TO THE HIRER AT THE CONCLUSION OF THE HIRING PERIOD, BY MEANS OF ESTIMATING THE COST OF THOSE REPAIRS.

## **SUITE LOCATION**

ACER ARENA RESERVES TO RIGHT TO RE-LOCATE YOUR SUITE IN THE LEAD UP TO THE EVENT IN QUESTION.

## **PLACEMENT OF ORDERS**

ALL FOOD AND BEVERAGE REQUIREMENTS MUST BE COMMUNICATED TO THE CORPORATE SALES CO-ORDINATOR AT ACER ARENA SEVEN (7) DAYS PRIOR TO THE EVENT DATE. TO PLACE YOUR ORDER PLEASE FAX THE COMPLETED, SIGNED ORDER FORM TO OUR CORPORATE SALES CO-ORDINATOR ON (02) 8765-4333. FOOD WILL BE CHARGED ON THE SEATING CAPACITY OF THE SUITE PURCHASED (IE, 18, 36 OR 54 PAX).

FOR ALL INQUIRIES, INCLUDING CATERING AND TICKETING MATTERS, PLEASE CONTACT OUR CORPORATE SALES CO-ORDINATOR ON (02) 8765 4352.

## **SPECIAL SERVICES**

ACER ARENA WOULD BE DELIGHTED TO ASSIST YOU WITH THE PLANNING OF ANY SPECIAL FUNCTIONS IN YOUR SUITE. PLEASE ALLOW OUR CORPORATE SALES CO-ORDINATOR TO ASSIST YOU SHOULD YOU NEED FLOWERS, BALLOONS, CELEBRATION CAKES, ICE-CARVINGS ETC.

## **GUEST ACCESS**

GUESTS WILL HAVE ACCESS TO THEIR SUITES APPROXIMATELY ONE HOUR PRIOR TO THE EVENT OR AS INDICATED ON THE HOSPITALITY SUITE AGENDA WHICH IS DISTRIBUTED WITH CORPORATE SUITE TICKETS.

## **SUITE HOSTS**

TO ENSURE GUEST SATISFACTION AND ADHERENCE TO OUR GUIDELINES, SUITE HIRERS ARE REQUIRED TO NOMINATE A SUITE HOST FOR THEIR SUITE ON THE HOSPITALITY SUITE BOOKING FORM. HOSTS ACT AS A POINT OF CONTACT FOR ACER ARENA STAFF AND MUST BE ABLE TO APPROVE EVENT DAY ORDERS AND SIGN OFF ON LIQUOR CONSUMPTION IF REQUIRED.

## **DELIVERY TIMES**

BEVERAGE ORDERS WILL BE AVAILABLE UPON YOUR ARRIVAL. FOOD ORDERS WILL BE DELIVERED TO YOUR SUITE APPROXIMATELY ½ HOUR PRIOR TO THE SHOW OR AS INDICATED ON THE HOSPITALITY SUITE AGENDA.

## **FOOD AND BEVERAGES**

DUE TO ACER ARENA POLICY, IT IS NOT PERMISSIBLE FOR SUITE HIRERS OR THEIR GUESTS TO BRING INTO OR REMOVE FOOD OR BEVERAGES FROM YOUR SUITE. IF YOU HAVE ANY SPECIAL DIETARY NEEDS, PLEASE LET US KNOW AND WE WILL ARRANGE TO HAVE THEM CATERED FOR.

## **SMOKING POLICY**

ACER ARENA IS A NON-SMOKING VENUE.

## **PERSONAL BELONGINGS**

ACER ARENA IS NOT LIABLE FOR ANY PERSONAL ITEMS LEFT IN THE CORPORATE SUITE BY GUESTS.

## **CANCELLATION POLICY**

NO REFUNDS OR EXCHANGES ARE AVAILABLE FOLLOWING CONFIRMATION OF YOUR BOOKING.